



## Vance AFB Privatized Housing Resident Advocate



As the Vance AFB installation Privatized Housing Resident Advocate, it is my responsibility to take a proactive approach to ensuring all military members and their families concerns with privatized housing are addressed and elevated to the appropriate levels within the Chain of Command. My responsibility to you, the residents of on-base privatized housing is:

1. Advocate for service members and their families residing in privatized housing to promote access to safe the healthy homes.
2. Provide advice/consultation to any members or member's dependents on landlord/tenant rights as contained in laws, privatization agreements, DoD and AF Regulations.
3. Act as a liaison between privatized housing residents, the MHO (Military Housing Office) and privatized housing (Hunt) management staffs to assist with issue resolution or expedite services within established transaction documents, policies and when appropriate, through partnering meetings with the Military Housing Office and Privatized Housing staff.
4. Mediate with privatization project owner's staff at the members request to assist with unresolved complaints or needs IAW resident rights and in concert with other base organizations.

Contacting Hunt, Vance AFB's privatized housing contractor should be your first step in resolving disputes, repairs or any other issues. Second should be the Vance AFB Military Housing Office. It is important to give the management staff at Hunt and the Vance AFB Military House Office the opportunity to assist you first.

You can contact me by phone at 580-213-5434 or email at [Stephen.Rosebrook.4@us.af.mil](mailto:Stephen.Rosebrook.4@us.af.mil), 0730-1530 M-F or stop by my office in Wing HQ (building 500), room 205.

